



PRODUCT

REGISTRATION

NAME (LAST, FIRST)	
ADDRESS (STREET)	
NAME (CITY, STATE, ZIP)	
FLOORING DESCRIPTION	
TALLY NO.	
PURCHASED THROUGH + DATE	

PLEASE COMPLETE THE
PRODUCT REGISTRATION CARD + RETURN TO:
GRAF CUSTOM HARDWOOD
838 CAMPBELL AVENUE | PORTSMOUTH, OHIO 45662
BY FAX | 740 354 6179 OR EMAIL info@grafch.com
*REGISTRATION MUST BE SUBMITTED WITHIN
30 DAYS OF PURCHASE IN ORDER TO VALIDATE THIS WARRANTY.*



INSTALLATION

CHECKLIST

ACCORDING TO NWFA GUIDELINES,
INSTALLATION OF THIS FLOOR MEANS THAT YOU ACCEPT ALL:

GRADE, COLOR, LENGTH SPEC, LENGTH AVERAGE,
MILLING + FOOTAGE TALLIES *AS THEY ARE*.

BEFORE INSTALLATION

MAKE SURE YOU CHECK + DOCUMENT:

- JOBSITE MEETS THE MINIMUM JOBSITE CONDITIONS REQUIRED BY NWFA TECHNICAL MANUAL (CHAPTER 1)
- MATERIAL HAS PROPERLY ACCLIMATED ACCORDING TO CHAPTER 2 + APPENDIX B OF THE NWFA TECHNICAL MANUAL
- SUBFLOOR MOISTURE CONTENT HAS BEEN PROPERLY TESTED AS INSTRUCTED IN CHAPTER 3 OF THE NWFA TECHNICAL MANUAL
- CHECKED THE MOISTURE CONTENT OF THE GRAF CUSTOM HARDWOOD'S MATERIAL
- CHECKED THE GRADE STAMPED ON THE BUNDLE OR ON THE TALLY AS THE GRADE YOU PURCHASED OR EQUIVALENT
- ORDERED 5% EXTRA TO ALLOW FOR NWFA ALLOWABLE DEFECTS + LESS DESIRABLE PLANKS.
- CHECKED TO MAKE SURE THE JOB SITE HAS ADEQUATE HUMIDIFICATION SYSTEM BEFORE + AFTER INSTALLATION
- RELATIVE HUMIDITY IS BETWEEN 35%-60%
- CHECKED THE MILLING TO BE WITHIN TOLERANCES REQUIRED.
- IF BEING INSTALLED OVER RADIANT HEAT, I HAVE READ + UNDERSTAND NWFA'S GUIDELINES LISTED IN APPENDIX H OF THE NWFA TECHNICAL MANUAL.

IF THERE IS A PROBLEM WITH YOUR FLOOR, STOP!

1. CALL YOUR DISTRIBUTOR FROM WHICH YOU BOUGHT THE FLOORING.
2. TAKE PICTURES + GIVE SAMPLES TO WHOM YOU BOUGHT THE FLOORING FROM.
3. IF A CLAIM IS WARRANTED YOU MUST FILL OUT THE CLAIM INSPECTION FORM, PROVIDED BY YOUR DISTRIBUTOR.

WIND SHAKE IN RIFT + QUARTERED IS DIFFICULT TO SEE + IS NOT A MANUFACTURING DEFECT. IT MUST BE CULLED OUT ON THE JOB SITE. YOU ARE THE FINAL INSPECTOR OF THIS FLOOR. ARE THERE ANY PIECES THAT DO NOT MEET GRADE OR ARE DEFECTIVE? IF SO, DO NOT INSTALL. THE GRAF CUSTOM HARDWOOD WARRANTY ONLY COVERS MATERIAL THAT HAS NOT BEEN INSTALLED + THAT EXCEEDS 5%. WE DO NOT COVER LABOR COSTS.

FOR WARRANTY INFORMATION, PLEASE VISIT OUR WEBSITE:

www.grafch.com